The Administrative Procedure Act requires the publication of substantive policy statements issued by agencies (A.R.S. § 41-101(B)(14)). Substantive Policy Statements are written expressions which inform the general public of an agency’s current approach to rule or regulation practice. Substantive policy statement does not include internal procedural documents which may only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties in accordance with A.R.S. Title 41.

NOTICE OF SUBSTANTIVE POLICY STATEMENT

BOARD OF CHIROPRACTIC EXAMINERS

1. **Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**
   The substantive policy statement identifies the procedure to be used in an appeal of a failing grade for the acupuncture examination. The policy is referred to by the title “Appeal of Failing Grade in the Acupuncture Examination” rather than a number.

2. **Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**
   - Issue Date: April 13, 2000
   - Effective Date: April 13, 2000

3. **Summary of the contents of the substantive policy statement:**
   The substantive policy statement identifies the procedure to be used in an appeal of a failing grade for the acupuncture examination.

4. **A statement as to whether the substantive policy statement is a new statement or a revision:**
   New

5. **The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**
   - Name: Patrice Pritzl, Executive Director
   - Address: Board of Chiropractic Examiners
   - 5060 North 19th Ave., Ste. 416
   - Phoenix, Arizona 85015
   - Telephone: (602) 255-1444

6. **Information about where a person may obtain a copy of the substantive policy statement and the cost for obtaining the policy statement:**
   Copies of this document are available at 5060 North 19th Ave., Ste. 416, Phoenix, Arizona.

NOTICE OF SUBSTANTIVE POLICY STATEMENT

BOARD OF PHARMACY

1. **Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**
   Pharmacist-in-charge: Responsibility Related to Outdated Nonprescription Drugs Found in a Mercantile Establishment Where a Pharmacy is Located inside the Establishment SPS07

2. **Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**
   - Issue Date: June 8, 2000

3. **Summary of the contents of the substantive policy statement:**
   The owner or manager of an establishment possessing a nonprescription drug permit is responsible for timely product expiration date review, prompt removal, and proper disposal of expired nonprescription drugs. The pharmacist-in-charge of a pharmacy inside an establishment possessing a nonprescription drug permit is also responsible to ensure timely product expiration date review, prompt removal, and proper disposal of expired nonprescription drugs. The policy establishes timeframes for voluntary compliance and punitive actions for noncompliance.
4. A statement as to whether the substantive policy statement is a new statement or a revision:
   New

5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:
   Name: L.A. Lloyd, Executive Director
   Address: Board of Pharmacy
             5060 North 19th Ave., Ste. 101
             Phoenix, Arizona 85015
   Telephone: (602) 255-5125
   Fax: (602) 255-5740

6. Information about where a person may obtain a copy of the substantive policy statement and the cost for obtaining the policy statement:
   Copies of this policy statement may be obtained at 5060 North 19th Ave., Ste. 101, Phoenix, Arizona for $0.25 per page.

NOTICE OF SUBSTANTIVE POLICY STATEMENT

DEPARTMENT OF REAL ESTATE

1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:
   Broker Management Clinic Attendance (No. 04)

2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:
   Issue Date: June 18, 1999
   Revision Effective Date: July 18, 2000

3. Summary of the contents of the substantive policy statement:
   The policy statement describes timing of a real estate broker’s required attendance at a broker management clinic.

4. A statement as to whether the substantive policy statement is a new statement or a revision:
   Revised

5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:
   Name: Cindy Wilkinson
   Address: Department of Real Estate
             2910 North 44th Street
             Phoenix, Arizona 85018
   Telephone: (602) 468-1414, Ext. 215

6. Information about where a person may obtain a copy of the substantive policy statement and the cost for obtaining the policy statement:
   A copy of the substantive policy statement may be downloaded from the Department’s web site (http://www.re.state.az.us), or it may be obtained (from within Arizona) by calling the Department’s fax response service at (602) 468-1414, choosing selection 3, and requesting document number 8004, or it may be obtained from the Department for a fee of $0.25 per page.