



Arizona Board of Pharmacy Office
1616 W. Adams, Suite 120
Phoenix, AZ 85007
Telephone (602) 771-2727
<https://pharmacy.az.gov>

NOTICE AND AGENDA OF A TELEPHONIC/VIRTUAL COMPLAINT REVIEW COMMITTEE MEETING

Pursuant to A.R.S. § 38-421.02, notice is hereby given to the members of the Arizona State Board of Pharmacy (Board) and to the general public that the Board's Complaint Review Committee will hold a meeting open to the public on:

Date(s):

May 31, 2022
8:30 AM

Location:

Arizona Board of Pharmacy Office
1616 W. Adams, Suite 120
Phoenix, AZ 85007

<https://www.youtube.com/channel/UCYwn0fVkyJm5ZFyvhZ5aA8w>

All visitors to the Board's office shall wear a face mask if they are not vaccinated. If you do not have a face mask on while visiting, you will not be permitted into the agency. One or more members of the Committee may participate in the meeting virtually or telephonically.

The meeting is open to the public. However, during the course of the meeting, the Committee, upon a majority vote of a quorum of the Committee members, may hold an executive session pursuant to A.R.S. §38-431.03(A)(3) for legal advice from the Board's attorney(s) for any agenda items listed on the agenda. The Committee may also hold an executive session pursuant to A.R.S. §38-431.03(A)(2) as indicated on the agenda. The executive session is not open to the public. Any and all legal action will take place in open session.

The agenda is subject to change up to 24 hours prior to the meeting. The Committee's president reserves the right to change the order of the items on the agenda, except for matters set for a specific time. In addition, the Committee may table an agenda item to a later time when necessary.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or Committee from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting the Board Office at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

Complaint Review Committee Meeting Agenda

May 31, 2022 08:30 AM

1. Call to Order
2. Roll Call and Declaration of Conflicts of Interest
3. Meeting Minutes

Pursuant to A.R.S. §38-431.01(B), the Board is notifying the public that the live-stream videos of the meetings shall serve as the official record of those meetings. The videos are available on the Board's website. In addition, the videos of future meetings shall also serve as the official record of those meetings until further notice. All notices, agendas, and videos will remain readily available on the Board's website.

4. Complaints

Discussion and possible action regarding the complaints with violations per Board's staff. The Committee will review the following files and make recommendations to the Board regarding an appropriate resolution. Upon a vote of the majority of a quorum, the Committee may go into executive session on any of the following cases, pursuant to A.R.S. §38-431.03(A)(2) to discuss or consider records exempt, by law, from public inspection, including the receipt and discussion of information or testimony that is specifically required to be maintained as confidential by state or federal law.

4.A 21-0220

A licensee was convicted of a Class 3 Felony.

4.B 21-0388

A licensee failed to report charges within ten (10) working days.

4.C 21-0449

A licensee failed to report charges within ten (10) working days.

4.D 21-0518

A pharmacist was terminated for violating company policy with regards to billing and not properly disposing of a patient's returned medication.

4.E 21-0559

A pharmacist disclosed disciplinary action in his home state involving compounding-related errors.

4.F 21-0599

A pharmacy failed to comply with the CSPMP reporting requirements outlined in A.R.S. 36-2608. The pharmacy failed to comply with a Board-issued subpoena.

4.G 21-0680

A pharmacy permittee or Pharmacist-in-Charge did not notify the Board at least 14 days before discontinuing the operations of a pharmacy.

4.H 21-0600

A licensee failed to report charges within ten (10) working days.

4.I 21-0607

A licensee failed to report charges within ten (10) working days.

4.J 21-0609

A licensee failed to report charges within ten (10) working days.

4.K 21-0626

A pharmacy reported theft of controlled substances by a pharmacy clerk.

4.L 21-0634

A licensee failed to report charges within ten (10) working days.

4.M 21-0636

A patient alleged that he did not receive his medication refill in a timely manner. During the investigation, it was determined that the pharmacy operated without a Pharmacist-in-Charge for forty-one (41) days.

4.N 21-0654

A licensee failed to report charges within ten (10) working days.

4.O 21-0684

A licensee failed to report charges within ten (10) working days.

4.P 22-0008

A licensee failed to report charges within ten (10) working days.

4.Q 22-0010

A permittee failed to provide written notice to the Board before discontinuing pharmacy operations.

4.R 22-0012

A permittee failed to disclose a disciplinary action on its permit renewal application.

4.S 22-0024

The wrong medication was dispensed to a patient and documentation of counseling was not maintained by the pharmacy.

4.T 22-0027

During a routine inspection, it was discovered that multiple pharmacies use photographic imagery to verify prescriptions. This process does not include a Pharmacist performing a final check of the prescription label.

4.U 22-0034

An anonymous complainant alleged that a pharmacist provided COVID vaccine cards to family members without administering the immunization. The complainant also alleged that the pharmacist offered to sell COVID vaccine cards for \$100.

4.V 22-0035

A pharmacist's licensure was not maintained for public review.

4.W 22-0036

A licensee failed to report charges within ten (10) working days.

4.X 22-0046

A pharmacist's licensure was not maintained for public review.

4.Y 22-0049

A licensee failed to report charges within ten (10) working days.

4.Z 22-0050

A licensee failed to report charges within ten (10) working days.

4.AA 22-0055

A permit holder failed to submit a change of ownership application within 14 days. The business continued to perform manufacturing activities without a valid permit.

4.AB 22-0057

A complainant alleged that she was dispensed the incorrect medication and that there was a long wait time at the pharmacy. Documentation of counseling was not maintained by the pharmacy.

4.AC 22-0058

A licensee failed to report charges within ten (10) working days.

4.AD 22-0064

A prescription was incorrectly entered into the pharmacy's computer system and dispensed to a patient.

4.AE 22-0073

The Board received a complaint from the emergency department because a patient received chlorthalidone instead of chlordiazepoxide.

4.AF 22-0076

A patient alleged that a prescription for a controlled substance was filled multiple times without authorization and could not be located when she requested it be returned to stock.

4.AG 22-0077

A prescription was incorrectly labeled and dispensed to a patient.

4.AH 22-0080

A licensee failed to report charges within ten (10) working days.

4.AI 22-0081

The Board received a complaint from the patient's prescriber because the patient received zolpidem instead of trazodone.

4.AJ 22-0096

The Board received a complaint from a patient because he received chlorthalidone instead of chlordiazepoxide.

4.AK 22-0101

A complainant alleged that a pharmacist incorrectly dispensed a routine refill of a prescription medication.

4.AL 22-0103

A medical facility filed a complaint alleging that a patient received the wrong strength of medication.

4.AM 22-0116

A prescriber filed a complaint alleging that a pharmacy filled a prescription for Oxycodone/APAP with Hydrocodone/APAP. The prescriber asked the pharmacy to cancel the Oxycodone/APAP prescription; however, the pharmacy filled the medication and dispensed it to the patient.

4.AN 22-0118

Duplicate drug therapy was dispensed to a patient.

4.AO 22-0126

During a routine inspection it was discovered that a nurse administered Shingrix vaccines under the order of a pharmacist.

4.AP 22-0135

A licensee failed to report charges within ten (10) working days.

4.AQ 22-0166

A complainant alleged that a pharmacist violated HIPAA laws and delayed filling a prescription, resulting in withdrawal symptoms.

4.AR 22-0167

Board staff received a report of claim pursuant to A.R.S. 20-1742 regarding an error in which labetalol was dispensed instead of lamotrigine.

4.AS 22-0170

A pharmacy technician did not comply with the terms of a Board Order.

4.AT 22-0180

Consultation was not provided to a patient for a new medication.

4.AU 22-0181

The incorrect medication was dispensed to a patient.

4.AV 22-0193

DEA Forms 106 were submitted untimely to the Board of Pharmacy.

4.AW 22-0207

A licensee failed to report charges within ten (10) working days and failed to report a change of contact information.

4.AX 22-0209

A licensee failed to comply with a Non-Disciplinary Order for Continuing Education.

4.AY 22-0225

A licensee failed to report a charge within ten (10) working days.

4.AZ 22-0258

A licensee failed to report a charge within ten (10) working days.

4.BA 22-0259

A pharmacist was terminated for taking prescription medication that she did not pay for on two (2) separate occasions.

4.BB 2022-05

A complainant alleged that a medical doctor overprescribed narcotic medications.

4.BC 22-0160

A complainant alleged that a pharmacy shorted her five (5) tablets on a controlled substance prescription and refused to dispense the shorted tablets.

5. Future Meetings

The next Board meeting is June 8-9, 2022

6. Adjournment