



**Arizona State Board of Pharmacy**  
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**NOTICE AND AGENDA OF A TELEPHONIC COMMITTEE MEETING  
OF THE ARIZONA STATE BOARD OF PHARMACY – Technology  
Assisted Validation of Product**

Pursuant to A.R.S, § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy (Board) Committee and to the general public that the Board will hold a telephonic committee meeting open to the public on:

**September 27, 2016 (Tuesday)  
9:30 A.M.**

**Arizona State Board of Pharmacy Meeting  
Arizona State Board of Pharmacy Office  
1616 W. Adams, First Floor Board Room  
Phoenix, AZ 85007**

One or more members of the Board Committee may participate in the meeting by telephone.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at (602-771-2727). Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may hold an executive session for the purposes of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03 (A) (3). The executive session will be held immediately after the vote and will not be open to the public.

The agenda is subject to change up to 24 hours prior to the meeting. The Committee Chairperson reserves the right to change the order of the items on the agenda, except for matters set for a specific time.

## AGENDA

**September 27, 2016**

The Agenda for the meeting is as follows:

1. **Call to Order**
2. **Declaration of Conflicts of Interest**
3. **Technology Assisted Validation of Product Language** – Discussion and possible recommendations to the Board concerning the proposed language regarding technology assisted validation of product
4. **Call to the Public**  
The Board (Committee) may make an open call to the public during the meeting, subject to reasonable time, place, and manner restrictions, to allow individuals to address the Board (committee) on any issue within its jurisdiction. Pursuant to A.R.S. § 38-431.91 (G), members of the Board (committee) are not allowed to discuss or take legal action on matters raised during an open call to the public unless the matters are properly noticed for discussion and legal action. However, the Board may ask staff to review a matter or may ask that a matter be placed on a future agenda.

Prepared and Posted 09/23/2016 CF

#### R4-23-1104. Pharmacy Technicians and Pharmacy Technician Trainees

A. Permissible activities of a pharmacy technician trainee. Acting in compliance with all applicable statutes and rules and under the supervision of a pharmacist, a pharmacy technician trainee may assist a graduate intern, pharmacy intern, or pharmacist with the following when applicable to the pharmacy practice site:

1. Record on the original prescription order the prescription serial number and date dispensed;
2. Initiate or accept verbal or electronic refill authorization from a medical practitioner or medical practitioner's agent and record, on the original prescription order or by an alternative method approved by the Board or its designee, the medical practitioner's name, patient name, name and quantity of prescription medication, specific refill information, and name of medical practitioner's agent, if any;
3. Record information in the refill record or patient profile;
4. Type and affix a label for a prescription medication or enter information for a new or refill prescription medication into a computer, if a pharmacist verifies the accuracy and initials in handwriting or by another method approved by the Board or its designee the finished label prepared by the technician before the prescription medication is dispensed to the patient;
5. Reconstitute a prescription medication, if a pharmacist checks the ingredients and procedure before reconstitution and verifies the final product after reconstitution;
6. Retrieve, count, or pour a prescription medication, if a pharmacist verifies the contents of the prescription medication against the original prescription medication container or by an alternative drug identification method approved by the Board or its designee;
7. Prepackage drugs in accordance with R4-23-402(A); and
8. Measure, count, pour, or otherwise prepare and package a drug needed for hospital inpatient dispensing, if a pharmacist verifies the accuracy, measuring, counting, pouring, preparing, packaging, and safety of the drug before the drug is delivered to a patient care area.

B. Permissible activities of a pharmacy technician. Acting in compliance with all applicable statutes and rules and under the supervision of a pharmacist, a pharmacy technician may:

1. Perform the activities listed in subsection (A); and
2. After completing a pharmacy technician drug compounding training program developed by the pharmacy permittee or pharmacist-in-charge under R4-23-1105(C), assist a pharmacist, graduate intern, or pharmacy intern in compounding prescription medications and sterile or nonsterile pharmaceuticals in accordance with written policies and procedures, if the preparation, accuracy, and safety of the final product is verified by a pharmacist before dispensing.
3. [Perform a final verification of product if requirements in R4-23-1104.01 are met.](#)

#### **R4-23-1104.01    Technology Assisted Validation of Product**

Retail and institutional pharmacies may utilize a Technology Assisted Validation of Product Program according to these rules. A Technology Assisted Validation of Product Program allows qualified technicians to perform final verification on the work of other technicians in the filling of prescriptions, floor and ward stock, and unit dose distribution systems for patients. Pharmacies commencing a Technology Assisted Validation of Product Program, must comply with the following requirements:

- 1.        Written Program Filing.** Prior to initiating a Technology Assisted Validation of Product Program, pharmacy must prepare a written program description that includes at least the following:
  - a. The name of the pharmacist assigned as the coordinator of the Technology Assisted Validation of Product Program;
  - b. A description of the duties of the coordinator sufficient to ensure and demonstrate compliance by the pharmacy with these verification technician program rules;
  - c. A description of the duties of technicians designated to perform the functions of verifying the work of other technicians;
  - d. Identification of the types of drugs verification technicians are authorized to verify;
  - e. A description of the specialized and advanced training that must be provided to each verification technician; and
  - f. A description of the monitoring and evaluation processes used by the pharmacy to ensure the ongoing competency of each verification technician.
- 2.        Program Requirements.** Each pharmacy utilizing a Technology Assisted Validation of Product Program must comply with the following requirements:
  - a. A technician performing verification must be certified and have at least 2,000 hours of pharmacy technician work experience in the field they will utilize this program. A technician must neither be designated to perform, nor may the technician perform, verification functions without competently completing the required training. A training program must consist of didactic content on dispensing error identification and error resolution, as well as an experiential program with supervised simulated verification relevant to the practice setting.
    - i. Complete two (2) additional Continuing Education hours per renewal cycle on dispensing errors.
  - b. A verification technician may verify only non-controlled manufacturer prepared or robotically prepared unit dose drugs identified in the written program description. floor or ward stock, or unit dose distribution systems. If either the alteration of a drug or the combination of drugs is required, a pharmacist must verify the resulting drug alteration or combination of drugs.
  - c. The pharmacy must conduct unannounced ongoing monitoring and evaluation of each verification technician at least biannually to ensure the ongoing competency of the technician, and must remediate or remove from verification duty technicians who do not meet certain performance objectives.
  - d. For each verification technician, pharmacy utilizing a Technology Assisted Validation of Product Program must maintain records containing:
    - i. The date the technician was designated;
    - ii. The date the technician completed the required training;
    - iii. The dates and results of each biannually competency evaluation; and

- iv. The dates of, and reasons for, any suspension or revocation of the technician's designation or other disciplinary action against the verification technician connected with their performance of the technician's duties in the Technology Assisted Validation of Product Program.
- e. While on duty, each verification technician must wear identification that includes the title, "Verification Technician."
- f. The duties of the verification technician program coordinator must include the supervision of verification technicians to ensure their duties are performed competently in a manner that protects patient safety.
- g. Community pharmacies implementing a Technology Assisted Validation of Product Program must use an electronic verification system that confirms the drug stock selected to fill the prescription is the same as indicated on the prescription label and maintain audit trail documentation. The technician must electronically verify each prescription prepared for dispensing.