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BEFORE THE ARIZONA STATE BOARD OF PHARMACY

In the Matter of

RALPH TROLLER

Holder of License No. S020335
as Pharmacist in the State of Arizona.

Board Case No. 14-0007-PHR

**AMENDED CONSENT
AGREEMENT and ORDER FOR
SUSPENSION AND PROBATION**

CONSENT AGREEMENT

In the interest of a prompt and judicious settlement of these matters and consistent with the public interest, statutory requirements and the responsibilities of the Arizona State Board of Pharmacy (“Board”) under A.R.S. § 32-1901, *et seq.*, Ralph Troller (“Respondent”), holder of Pharmacist License Number S020335 in the State of Arizona, and the Board enter into the following Findings of Fact, Conclusions of Law and Order for Suspension and Probation (“Consent Agreement”) in lieu of further administrative proceedings.

RECITALS

1. Respondent has read and understands this Consent Agreement and has had the opportunity to discuss this Consent Agreement with an attorney, or has waived the opportunity to discuss this Consent Agreement with an attorney.

2. By entering into this Consent Agreement, Respondent knowingly and voluntarily relinquishes all rights to an administrative hearing, as well as rights of rehearing, review, reconsideration, appeal, judicial review or any other administrative and/or judicial action, concerning the matters set forth herein.

1 3. Respondent affirmatively agrees that this Consent Agreement shall be
2 irrevocable.

3 4. Respondent acknowledges and agrees that, upon signing this Consent
4 Agreement and returning this document to the Board's Executive Director, he may not
5 revoke his acceptance of the Consent Agreement or make any modifications to the
6 document regardless of whether the Consent Agreement has been signed by the
7 Executive Director. Any modification to this original document is ineffective and void
8 unless mutually agreed by the parties in writing.

9 5. Respondent understands that the Consent Agreement shall not become
10 effective unless and until approved by the Board and signed by the Board's Executive
11 Director.

12 6. If a court of competent jurisdiction rules that any part of this Consent
13 Agreement is void or otherwise unenforceable, the remainder of the Consent Agreement
14 shall remain in full force and effect.

15 7. Respondent understands that this Consent Agreement is a public record that
16 may be publicly disseminated as a formal action of the Board and may be reported as
17 required by law to the National Practitioner Data Bank and the Healthcare Integrity and
18 Protection Data Bank.

19 8. Respondent understands that any violation of this Consent Agreement
20 constitutes unprofessional conduct and may result in disciplinary action. A.R.S. § 32-
21 1901.01(B) (20) and A.R.S. § 1927(A) (1).

22 9. Respondent agrees that the Board will adopt the following Findings of Fact,
23 Conclusions of Law and Order.

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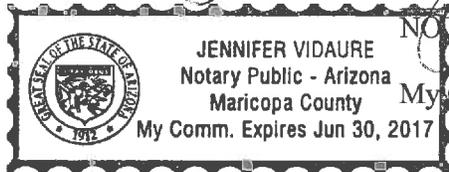
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1 ACCEPTED AND AGREED BY RESPONDENT

2 Ralph Troller
3 Ralph Troller

Dated: 8/13/15

4 Subscribed and sworn to before me in the County of Maricopa, State of Arizona,
5 this 13 day of August, 2015, by Ralph Troller.



NOTARY PUBLIC

My Commission expires: 6/30/2017

8 **FINDINGS OF FACT**

9 1. The Board is the duly constituted authority for licensing and regulating the
10 practice of pharmacy in the State of Arizona.

11 2. Respondent is a licensed Pharmacist in this state, holder of license number
12 S020335.

13 3. On February 14, 2014, Respondent and the Board entered into a Consent
14 Agreement To Issue License With Probation ("2014 Consent Agreement"). Pursuant to
15 the 2014 Consent Agreement, Respondent was issued his Pharmacist License,
16 4S020335. The license was immediately placed on probation for a period of five (5) years
17 and Respondent was required to enter into a five year agreement with the Pharmacists
18 Assisting Pharmacists Program ("PAPA") for the purpose of addressing Respondent's
19 alcohol dependency problems.
20

21 4. On or about April 2, 2013, Respondent signed a contract with the PAPA
22 program which prohibited him from consuming alcohol and non-prescribed drugs and
23 required him to submit to random urine screen that test for these substances.
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1 5. On or about March 14, 2015, at 8:30 p.m., Respondent arrived for his shift
2 as a pharmacist at Banner Boswell Medical Center. He was the only pharmacist on the
3 third shift and responsible for all the pharmacy technicians' work. He was noted to be
4 having difficulty walking, slurred speech and having difficulty reading the computer
5 screen. His behavior was described by co-workers as boisterous and disinhibition. On the
6 morning of March 15, 2015, at approximately 3am, he was taken to the Emergency
7 Department for care by a pharmacy technician. A toxicology screen determined his blood
8 alcohol level to be greater than. 0.08g/dl. Respondent was subsequently terminated from
9 Boswell Medical Center.
10

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12 6. In addition, on April 6, 2015, Respondent submitted to a random urine
13 screen as part of his PAPA enrollment and the results of that screen were positive for
14 Ethylglucuronide.

15 7. In March of 2015, Respondent met with Julian Pickens, Ed.D. for an
16 evaluation regarding the recent relapse. The evaluator recommended that, in addition to
17 other terms, Respondent continue to work closely with his sponsor, attend 90 meetings in
18 90 days, attend The Meadows for its week-long therapeutic process dealing with trauma
19 and attend weekly relapse prevention groups with Leonard Days for a minimum of six
20 months.
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1 3. Within thirty (30) days of the effective date of this Consent Agreement,
2 Respondent shall enter a five (5) year agreement with the Pharmacists Assisting
3 Pharmacists Program (PAPA) and comply with the terms and conditions of that
4 agreement throughout the term of the PAPA Agreement.
5

6 4. No sooner than five (5) years from the beginning of Respondent's
7 probationary period, Respondent shall request in writing that the Board terminate his
8 probation. Respondent's request for termination will be considered at a regularly
9 scheduled Board meeting. Respondent is required to personally appear at that Board
10 meeting. Respondent's probationary period will continue until Respondent's request for
11 termination is received and the Board terminated the probation.
12

13 5. Respondent shall pay all necessary fees and complete all Continuing
14 Education requirements throughout the term of his suspension and probation to maintain
15 his Arizona pharmacist license.
16

17 6. Respondent shall furnish all pharmacy employers with a copy of this Board
18 Order throughout the term of his probation.

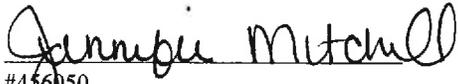
19 7. Respondent shall not serve as a preceptor pharmacist or pharmacist in
20 charge throughout the term of his probation.

21 8. Respondent shall advise the Board immediately of any change in pharmacy
22 employment status throughout the term of his probation.
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1 EXECUTED COPY OF THE FOREGOING MAILED
this 28th day of August, 2015, to:

2
3 Ralph Troller
4 10548 W. Prairie Hills Circle
5 Sun City, Arizona 85351
6 Respondent

7
8 Jeanne M. Galvin
9 Assistant Attorney General
10 1275 W. Washington Street, CIV/LES
11 Phoenix, Arizona 85007
12 Attorneys for the State of Arizona

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